We create a better world by helping companies become great workplaces.

ABOUT THE ORGANIZATION

Great Place To Work® Institute is a global management research and consulting firm dedicated at enabling organizations achieve business objectives by building better workplaces. At Great Place to Work® Institute, we've spent 25 years tracking great workplaces and learning from their successes.

By surveying millions of employees and studying thousands of businesses, we've created a model for building performance based on trust. It's our contribution to a global shift in businesses that is changing the way the world works.

Our data show that building workplace trust is the best investment any company can make, leading to better recruitment, lower turnover, greater innovation, higher productivity, more loyal customers and higher profits.

Our model provides specific, actionable steps to get organizations there. While clients are the ones to lead their organization on this journey, we provide steady guidance from one of our 58 offices around the world.

Companies of all sizes look to us for our assessment tools, trainings, advisory services, conferences and workshops. The world looks to us to identify the best workplaces through our renowned lists produced by our best workplaces study teams. It's all part of our passion to create a better world by helping organisations become great workplaces.

POSITION: Technical Consultant

Location: Mumbai

Role	Technical Consultant
Description	We are looking for passionate, self-driven individuals who like finding solutions to business problems and make use of technology to support. This person understands the client servicing model in a professional service consulting environment and is high on technical aptitude.
Required Experience	Must have 6-8 overall experience, with 2-3 years in a technical lead role designing and building backend systems
Salary	At par with industry standards
Required Competencies	- Background in Project Management, Client Service Operations - Must have 6-8 overall experience, with 2-3 years in a technical lead role designing and building backend systems - Good understanding of Agile methodology - Excellent business communication skills - Strong people management capabilities. Confident and self-motivated with experience in effectively negotiating with and influencing others. - Possess a pro-active and resilient posture, stay focus, and committed to deliver across multiple functions. - Ability to gather and analyse facts and data, provide value-added analysis and recommendation to management, make quality judgement and support critical decision in risk response.
Role and Responsibilities	The role demands supporting Technical and Operations Leadership in: - Defining product strategies for new product development - Implementation of uniform technical methods in user acceptance testing - Understands features and interdependencies within the tools and act as a technical lead to contribute in various implementation projects. - Planning and monitoring of the project deliverables from the team. - Develops guidelines, procedures and programs for internal operational adherence - Mentor the project team in executing the identified projects. - Supports strategic selling opportunities by providing technical expertise and advice during the sales process. - Willing to travel to the customers locations on need basis Responsibilities would include, but not be limited to, the following: - Define product roadmap for new products - Write up workflows and dig deep into solutions. - Develop and maintain checklists and programs to ensure adequate operational controls. - Improve customer experience by keeping governance on operational process - Plan internal quarterly technical needs and work with IT team to prioritize development - Make recommendations to the management about risks, policies and audit triggers.

LOCATION

This is a paid position with a competitive salary, located in Mumbai (currently due to COVID-19 spread, all our people are working from home and may continue to do so for t*he next few months)*.

WHY SHOULD YOU APPLY?

- You will be joining our mission to help numerous organizations transform their workplaces and thereby impact industry and society.
- You will get the opportunity to learn continuously from the best employers globally.
- You will have the opportunity to write articles, address seminars and be known as a thought leader.
- You will be a part of a team that passionately believes in and tries to practice the great workplace values of Trust (Credibility, Respect & Fairness), Pride and Camaraderie.

CONTACT

Please email your updated resume, along with a cover letter addressing how you meet the above requirements, to in_careers@greatplacetowork.com (Subject: Application for Technical Consultant_Name).

DIVERSITY POLICY

Great Place to Work® is an equal opportunity employer that encourages women, people with disabilities and those from economically and socially excluded communities with the requisite skills and qualifications to apply for positions.

Please reach out to us: in_careers@greatplacetowork.com

To read more about us: https://www.greatplacetowork.in/